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Aftermarket Parts Issue

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TMC updates three manuals for technicians

American Trucking Associations' Technology & Maintenance Council (TMC) has released updates for three maintenance manuals to help train technicians in conducting timely, thorough and efficient preventive maintenance inspections.

Updated under the guidance of TMC's Educators Committee, the manuals are written specifically for the technician with inspection checkpoints, work accomplished documentation, management approval, and installation of the preventive maintenance inspection label after the vehicle passes US Department of Transportation guidelines.

The three manuals are: *Preventive Maintenance Inspection Guidelines for Class 7 & 8 Diesel-Powered Tractors*; *Preventive Maintenance Inspection Guidelines for Trailers & Material Handling Equipment*; and *Preventive Maintenance Inspection Guidelines for Light- & Medium-Duty Vehicles*.

The updated PMI Guidelines, researched and tested by TMC-member companies, provide the procedures and guidance for maintaining compliance with the Federal Motor Carrier Safety Administration's Compliance Safety Accountability vehicle maintenance Behavioral Analysis and Safety Improvement Category. The guidelines assign more than 120 checkpoints while referencing TMC recommended practices.

In addition, the updated suite of PMI Guidelines follow testing protocols established by the National Institute for Automotive Service Excellence as well as PMI station objectives for TMC's National Technician Skills Competition—TMCSuperTech.

More information about the PMI Guidelines is available by contacting Ross Froat at 703-838-7980 or rfroat@trucking.org. For purchasing PMI Guidelines and large order discounts, contact ATA's Market Place at 866-821-3468 or purchase online at www.atabusinesssolutions.com.

Phillips expands and improves its website

Phillips Industries has updated its website at www.phillipsind.com to improve the user experience with enhanced imaging, quick navigation, a mobile-friendly interface, and added content.

Expanded content includes extensive product information, a digital catalog, videos, product literature, technical tips, and product use instructions. Current and past issues of the Qwik Tech Tips newsletter, published monthly by the company and offering solutions to specific issues that cause problems for fleet operators, can be viewed and downloaded directly from the website.

This new website's responsive design adjusts the page view to make it simple to find and access information from any device, including all mobile platforms. The modern design maximizes the visitor experience with vibrant images, easy navigation, improved product search capabilities, and more content than ever before.

Phillips shares "a day in the life" of the company through its company video and the Meet Phillips page, showing how people and production processes represent the values and capabilities essential to meeting customer requirements. Phillips is also committed to helping communities thrive. Access the philanthropy page to learn more about charitable foundations the firm supports and to see how you can help.

For more details, go to www.phillipsind.com.

Hiab provides Webshop for spare parts

Hiab, part of Cargotec, has launched a new Webshop for spare parts. On a long-term basis the site, www.webshop.hiab.com, will transform into a full-service portal, offering not only products but also different types of services.

"Hiab's former spare parts ordering portal has been converted into a modern web store with a quick search function, equipment breakdown view, category-based browsing option, and batch order capability. The new Webshop portal works equally on tablets and mobile phones in addition to the classic desktop view, allowing our customers to be logged into the Webshop while working with the equipment," said Henri Janhonen, head of E-Commerce Business at Hiab Services.

For example, product pictures will reduce the risk of ordering something the customer was not intending to buy. The portal will be updated with all of the customer's orders to increase the transparency of order completion and transportation status. With the predictive search, users will be able to find the required spare parts faster and more reliably.

The Webshop has a section that combines the breakdown view of Hiab's equipment with the shopping and availability view. Ordering is made easy, and distributors and service personnel in the field will have access to all relevant information.

Most Hiab spare parts can be bought in the new Webshop, and it will be used by Hiab's service dealers, importers, internal sales companies, and key customers.

The Hiab Webshop will be released market by market in a staged fashion, starting with Germany and the United Kingdom.

FOR INFO on industry suppliers go to
<http://directory.trailer-bodybuilders.com>

>> Buyer's Guide
Or use this link in the
center of the Home page